



Always working for YOU



From the desk of
CEO & General Manager
Eddie Oldham

I don't usually share the emails, letters and comments we get from our members with you because I don't want you to ever think that we are trying to "pat our own back." However, I recently received the email on the right from a member and it really left an impression on me as well as with our employees here at the co-op.

Again, I'm not sharing this to "toot our own horn," but this message embodies what we are all about; YOU, the member. As a not-for-profit cooperative, founded and based right here in the communities we serve, everything we do is with you the member at heart. Whether it is establishing programs and services for our members, addressing rates or the cost of service, system work plans to improve service reliability, answering your questions over the phone or getting the lights back on after a storm, you are what motivates us each and every day.

We are very thankful to be able to serve such wonderful individuals and communities. We love hearing from you and interacting with you. That's what makes the cooperative model so great and sets it apart from other utility models. We are all in this together.

Thank you to everyone for the kind messages you send us and for your support during difficult times, especially when Mother Nature decides to take the lights out. Please know that if your lights go out, we won't stop until they are back on. Our promise to you remains the same today that it was 80 years ago; to continue working hard on your behalf day-in and day-out and always finding ways to improve the service we provide to you.



Good morning, Eddie.

I am writing to say "THANK YOU" to you and the CEMC team for outstanding performance! On Sunday, May 9th, I called in a power outage around 1:30 p.m. I soon learned that a downed tree had torn down a string of power lines & snapped a utility pole completely in half. In approximately 3 hours, a CEMC "crew" had completely restored power – task 100% finished! I mentioned this was Sunday afternoon. Also noteworthy, is the fact that this was Mother's Day! While almost everyone else was enjoying lunch with "Mom" & family, the CEMC crew was working diligently to take care of us! Wow – in record time!

In the May 2021 Carolina Country publication, your Point of View article states ... "Our most recent service reliability rating was 99.96%, which means our members are rarely without power and that is what we want to achieve." That is phenomenal to say the least & speaks highly of the management and each team member. I appreciate what the CEMC team does all year long, including working/operating in the worst weather conditions to keep us comfortable at a very low cost. I am proud to be a member (grateful & spoiled!) of a co-op that is second to none! Central Electric is the best ... keep up the good work – it is noticed & appreciated!

Thanks for spoiling your members.

Be safe, may God bless each of you!