

NEWS Central

APRIL 2023

Monthly newsletter from Central Electric Membership Corp.

See who is on our unclaimed money list

The great thing about being a part of a cooperative is that customers are actually “member-owners.” One way ownership is reflected is through capital credits, the members’ annual share of what’s left over after the costs of delivering power and funds for emergency situations and regular growth projects have been covered.

Allocated capital credits represent each member’s equity in the cooperative. The co-op holds on to these funds for a period of time in order to finance improvements to the system and reduce interest paid for loans. This helps keep rates affordable while at the same time improving reliability for the membership.

When the co-op is financially able to do so, as determined by the Board of Directors, capital credits are distributed to members. That means member-owners share in the successful operation of the cooperative. This is one of the many tangible benefits of being served by the co-op.

We make every effort to locate the person entitled to a capital credit check. Often, members have



Scan the QR code or visit [CEMCPower.com](https://www.cemcpower.com) to review the list of names and contact us if you see your name!



moved and they are difficult to locate. A list of names is posted on our website, [CEMCPower.com](https://www.cemcpower.com), under the “Member Services – Capital Credits” section. Please review the list and if you see your name or the names of family or friends, please have them fill out the form found on the website and a representative will be in contact with the individual to complete the process.

APRIL 7 the CEMC office will be closed for Easter. Crews will be on call.

MAY 1 is when applications for Central Carolina and Sandhills Community College scholarships are due. Visit [CEMCPower.com](https://www.cemcpower.com) for more details.

MAY 15 is the deadline for applications for Cooperative Leadership Camp. Find out more information or apply online at [CEMCPower.com](https://www.cemcpower.com).





POINT OF VIEW

Ready to respond to storms

From the desk of CEO & General Manager Eddie Oldham

“When thunderstorms inevitably illuminate our warm, summer nights, we are here for you. Our dedicated crews are ready and prepared to respond to whatever Mother Nature may send our way.”

Spring is here and summer is right around the corner. School will be letting out and families will be gearing up for a few months of fun and relaxation. While spring and summer bring fun in the sun, it can also bring the occasional severe storm. In the event of a power outage, you can trust that your cooperative is ready to respond.

The major cause of most power outages is from damage to power lines due to falling trees and branches. We work year round through our right-of-way clearing program to ensure power lines in our service territory stand little risk of being damaged by trees, branches or other types of vegetation.

However, during storms, damage can occur to transmission equipment, substations and power lines, despite our best efforts. When this happens, our first priority is to safely restore power to as many members as possible in the shortest amount of time.

We start by mobilizing our line crews and other critical staff. The biggest outages affecting the largest number of members are handled first, like damage to transmission lines, which serve thousands of people. These problems must be corrected before we can focus on other areas where more localized damage may have occurred.

Our line crews inspect substations to determine if the problem starts there, or if there could be an issue down the line. If the root of the problem is at the substation, power can be restored to thousands of members.

Next, line crews check the service lines that deliver power into neighborhoods and communities. Line crews repair the damaged equipment, restoring power to hundreds of people. If you continue to experience an outage, there may be damage to a tap line outside of your home or business.

The beauty of our advanced metering infrastructure is that we are aware of power outages prior to reports from members. However, it is always a good idea to make sure you report an outage by either calling our 24-hour reporting line, 877-766-6769, or texting “OUT” to 800-446-7752. That way, you can ensure we are fully aware of your outage and you can also receive outage updates by texting “STATUS.”

When thunderstorms inevitably illuminate our warm, summer nights, we are here for you. Our dedicated crews are ready and prepared to respond to whatever Mother Nature may send our way. We will continue to do our best to avoid power disruptions, but as you know, the weather sometimes presents challenges beyond our control. In the event of a power outage, be sure to visit the “Outage Center” at CEMCPower.com to track outages in our area and to receive the latest outage restoration updates.

Until next time,

Eddie B. Oldham

Celebrate Lineworker Appreciation Day April 10

"Whereas linemen leave their families and put their lives on the line every day to keep the power on; Whereas linemen work 365 days a year under dangerous conditions to build, maintain and repair the electric infrastructure; Whereas linemen are the first responders of the electric cooperative family, getting power back on and making things safe for all after storms and accidents; and Whereas there would be no electric cooperatives without the brave men and women who comprise our corps of linemen; Therefore be it resolved that NRECA recognize the Second Monday of April of each year as National Lineman Appreciation Day and make available to electric cooperatives, materials and support to recognize the contributions of these valuable men and women to America's Electric Cooperatives." (NRECA)

Help us celebrate Lineworker Appreciation Day on April 10. Use the social media tag #ThankALineworker to celebrate and recognize the men and women who work around the clock on the lines as well as behind the scenes to keep the power flowing and lights on at our homes.

Students rewarded for classroom efforts

Five outstanding students earned a Visa® gift card for receiving at least one "A" on their recent report cards. The reward is in connection with Central Electric's "Give us an A" program.

Local students from kindergarten to college with a grade of at least one "A" are invited to submit a copy of their most recent report card. Four times each school year, Central Electric will draw from the entries and award a \$25 Visa gift card to four winners with at least one "A" and a \$50 Visa gift card to one winner with all "A's."

If you have at least one "A" on your next report card, visit the Education Programs section at CEMCPower.com by April 14 to enter the next random drawing.



Miana Taylor
Northwood



Chase Tomala
Boone Trail Elem.



Maria Aguilar Cruz
Jordan Matthews



Levi Scott
Western Harn. Middle



Thomas Grabos
STAR School

GO PAPERLESS

You could win a **\$500** bill credit!



Three **\$500 bill credits** are up for grabs. Enter to WIN one by signing up for paperless billing today. A winner will be selected each month in April, May and June for all those enrolled in paperless billing at the time of the monthly drawing.



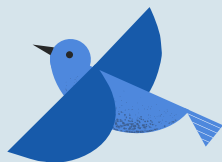
Scan the QR code and enroll today for YOUR chance to WIN.

Benefits of paperless billing:

You'll receive a bill notification by email each month. (Think of all the paper and mailing costs saved.)

You'll click to pay through our secure system. It's fast and easy, saving you time and the hassle of mailing a payment.

You'll be entered to win one of three **\$500 bill credits!**



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